



Your ref/Eich cyf: **NS/SS/HM98**
Our ref/Ein cyf: **15 February 2006**
Date/Dyddiad:

Please contact/Cysyllter â: **Nigel Smith**
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To whom it may concern

Dear

APPROVED LIST – FERROB LIMITED

I have been asked by Ferrob Limited to give you a written reference regarding their vents.

The vents we find are very good at reducing the humidity and condensation problems that we have with some of our properties within Torfaen.

We also find the quality of work and back up system first class.

Ferrob also have a Customer Care programme where they give our tenants a helpline number enabling any queries to be answered directly by Ferrob, after the vents have been installed.

Ms Luci Wigmore of Ferrob will make all the necessary arrangements to carry out the surveys at the tenants home as soon as we contact her with the tenants address.

Torfaen are very happy with Ferrob and will continue to use their vents in the future.

If there is anything else you would like to know about Ferrob Limited please telephone me at Torfaen County Borough Council on 01495 766160.

Yours sincerely

Nigel Smith
MAINTENANCE OFFICER (SOUTH)

